

# Considering the Impact of Patient Direct Access to Imaging Reports

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**#BMUS2024**

# Imagine...

concern wellbeing

unsure how to navigate the situation

confusion and fear

# Direct Access



Unless identified as a risk, all patients have opt-out, prospective access to their EPRS from

Following the Accelerated Access Review (AAR) in 2014 - From 31 October 2023, practices are contractually obligated to provide online records access for their patients.



What does this mean for Imaging reports?

This prospective online access will include the following for all patients:

- the coded record and any associated free text
- records of consultations
- test results
- all documents

# Imagine...

concern wellbeing

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confusion and fear

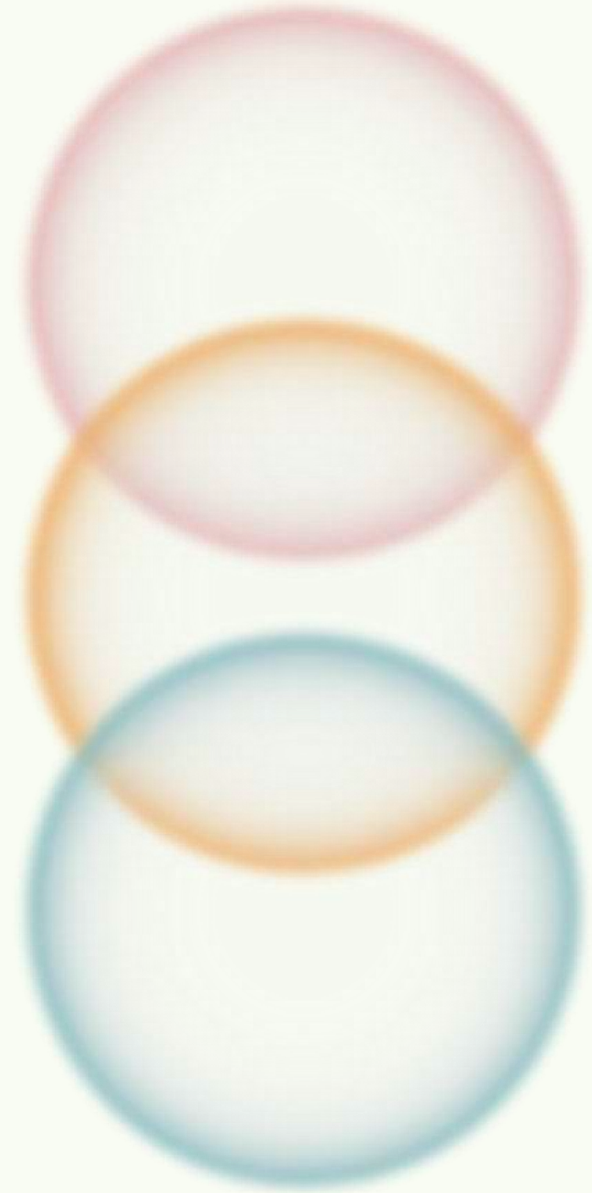
**What's the answer?**

# What's the answer?

**Clarity**

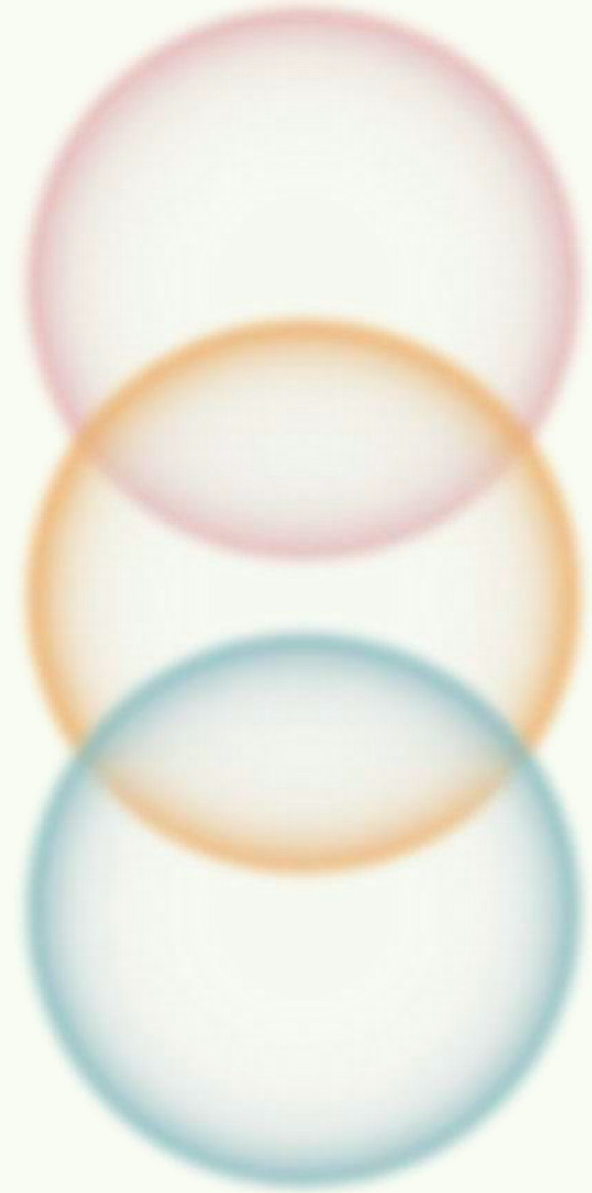
**Support**

**Collaboration**



# Key Insights - Read

Reasoning Journey

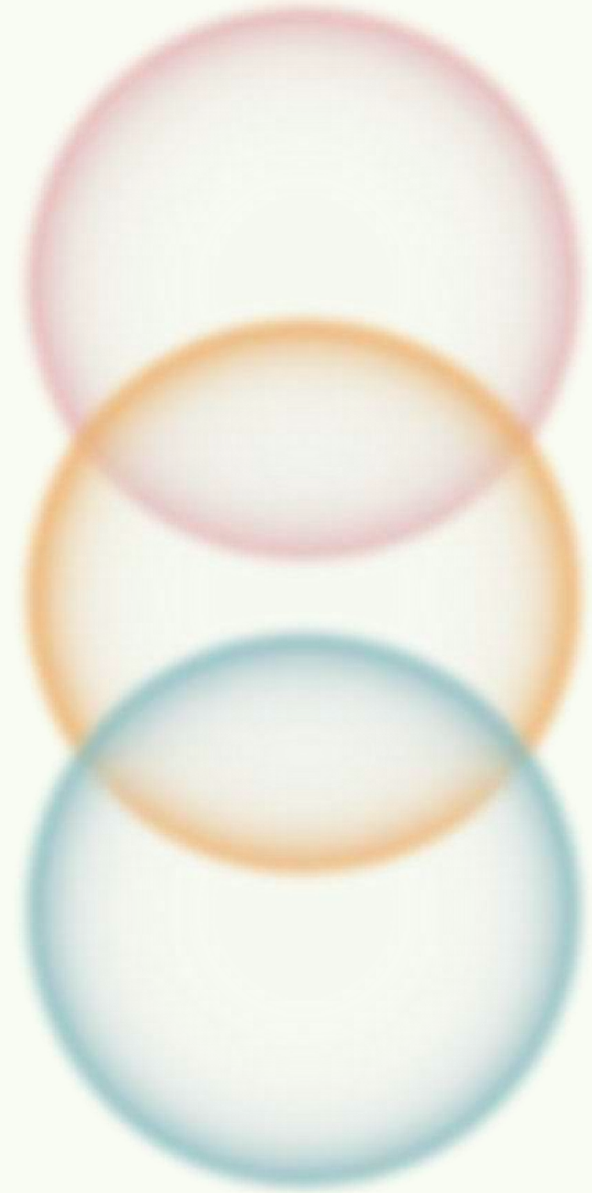


# Key Insights - Read

Reasoning Journey

Feeling Let Down



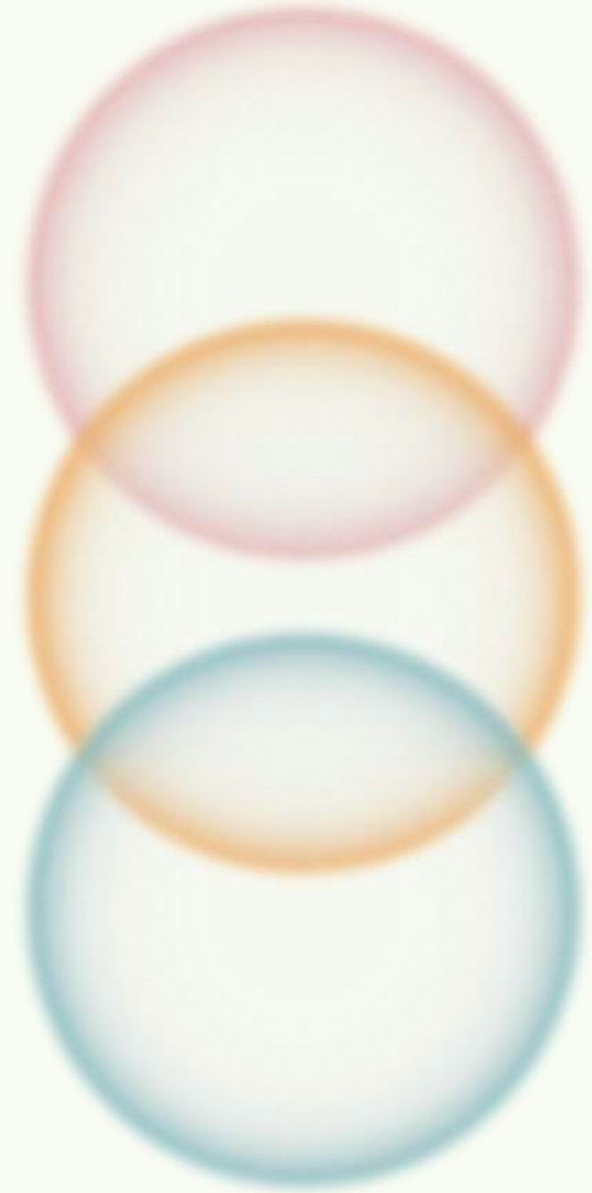


# Key Insights - Read

Reasoning Journey

Feeling Let Down

Meaning Making



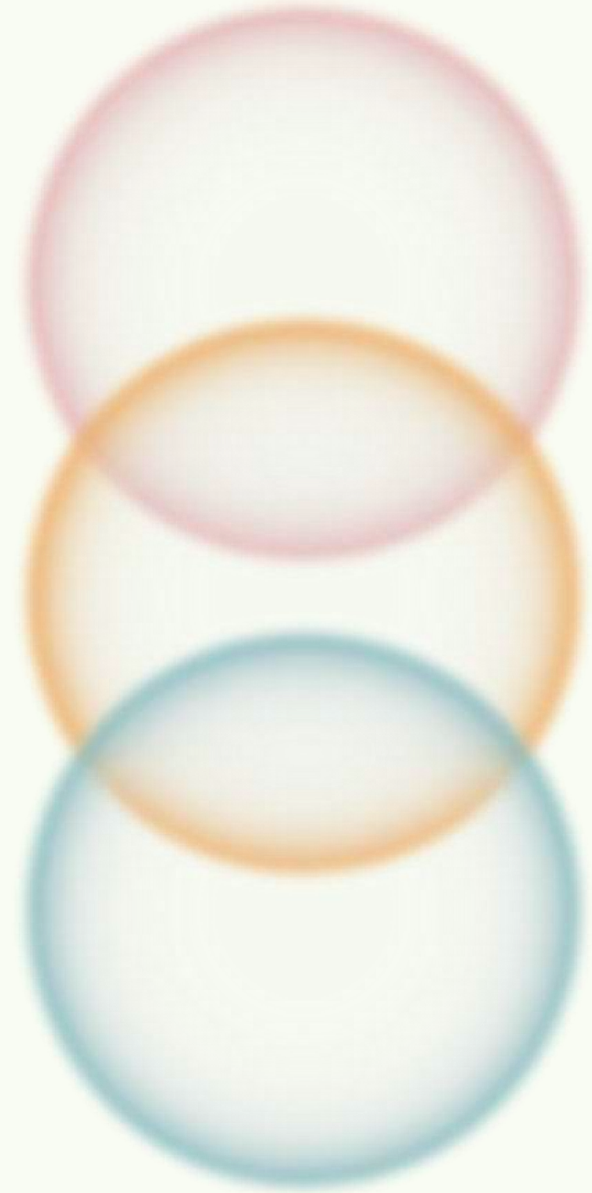
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Reasoning Journey

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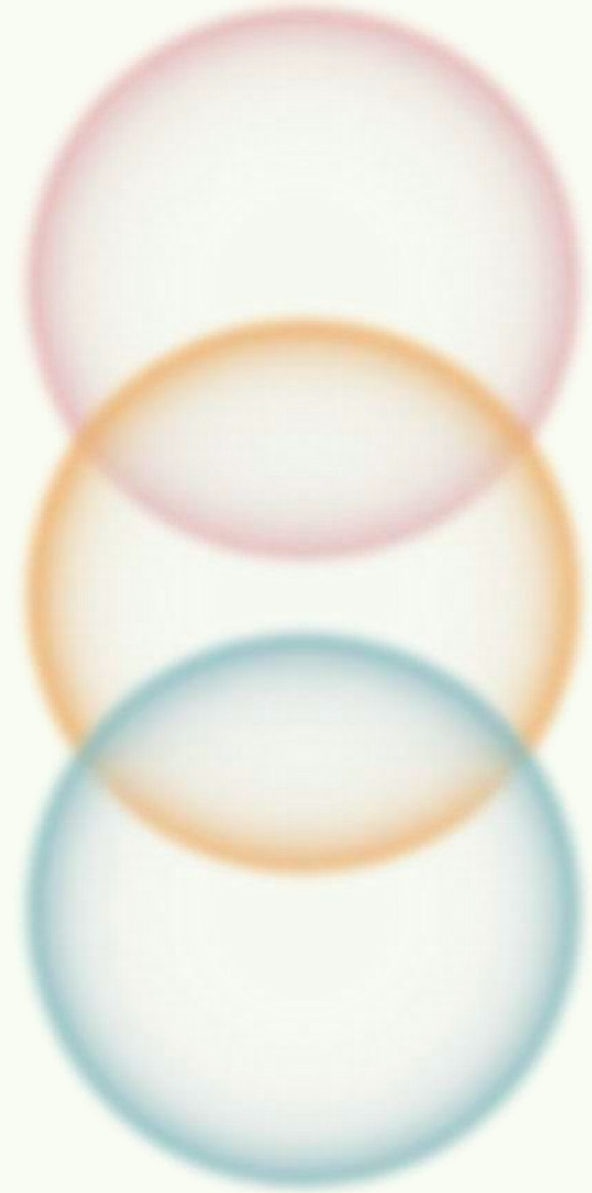
Meaning Making

Thankful for Care



# Key Insights - Write

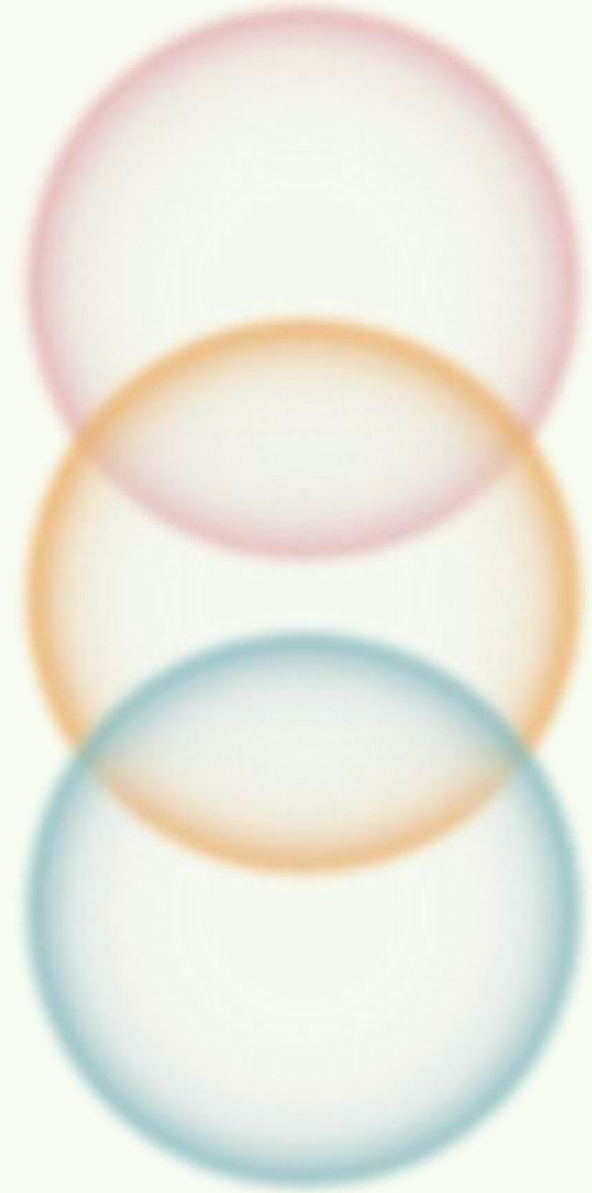
Fear of Getting it Wrong



# Key Insights - Write

Fear of Getting it Wrong

Fear of Reaction

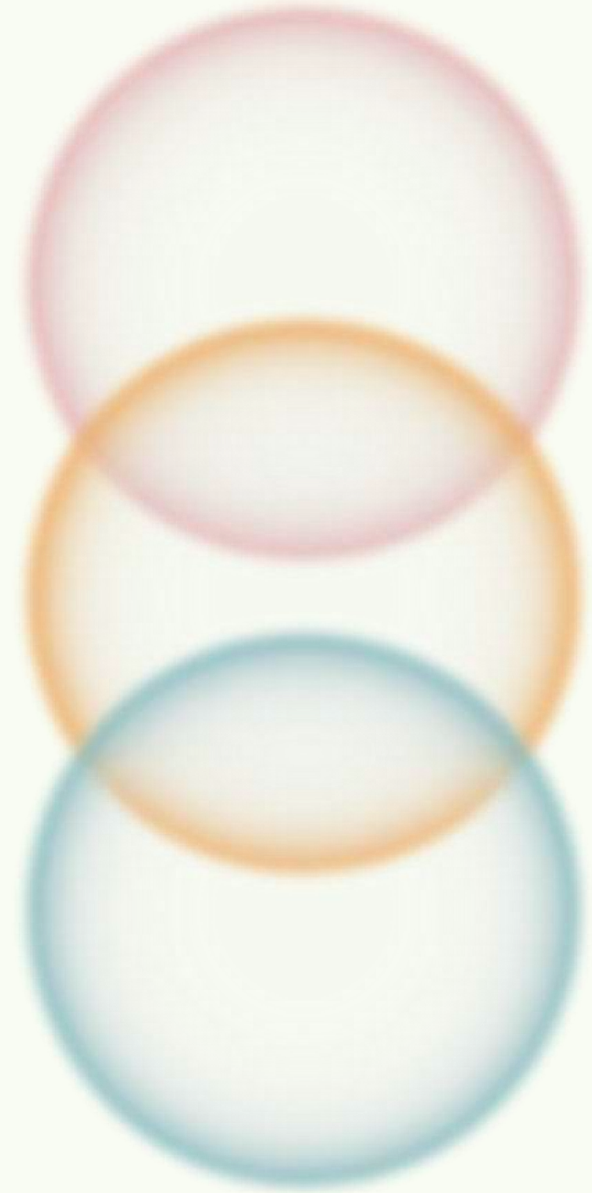


# Key Insights - Write

Fear of Getting it Wrong

Fear of Reaction

Need to be Valuable



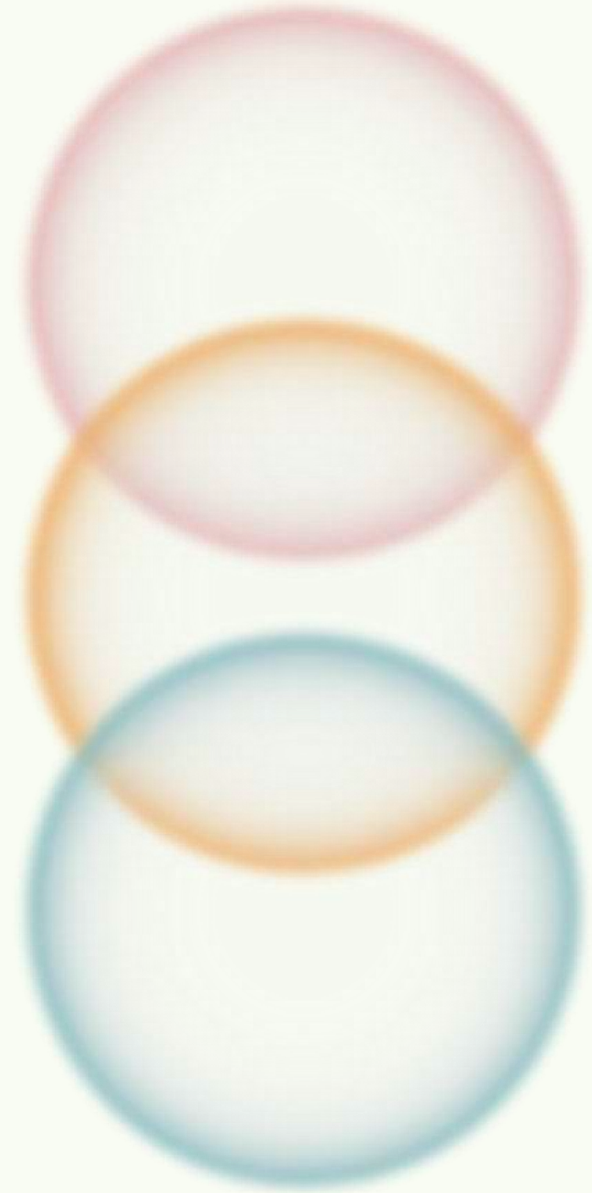
# Key Insights - Write

Fear of Getting it Wrong

Fear of Reaction

Need to be Valuable

Professional Responsibility



# Key Insights - Write

Fear of Getting it Wrong

Fear of Reaction

Need to be Valuable

Professional Responsibility

Reasoning Journey - Otherness of Patients



# Inspire Change

## Imaging reports are not static documents

- They are **conversations waiting to happen.**
- They offer opportunities to build trust, reduce anxiety, and improve care.

## The Vision

- Every person feels informed and reassured.
- Sonographers feel empowered to share their reasoning and connect meaningfully.

**We're not rewriting reports; we're rewriting relationships.**



# Next Steps...

## Get Together

- Each group will talk about their key priorities.
- The people who write reports and the people who read them will come together to identify joint priorities.

## Co-Design

- Using EBCD framework.
- Identify interventions to improve imaging reports for all.



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# Thank You

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