

DELIVERING COMPASSIONATE CARE IN ULTRASOUND



16th April 2026



22 DUCHESS MEWS, LONDON W1G 9DT

This supportive study day explores the vital role of compassion and communication in ultrasound practice, particularly in the context of increasing workload pressures. Aimed at sonographers, managers, and those in training, it focuses on managing difficult conversations, handling complaints, and delivering unexpected news with sensitivity.

Through sessions on conflict resolution, equality, diversity and inclusion, and personal wellbeing, delegates will gain practical skills and confidence to deliver compassionate, inclusive care in challenging clinical situations.

08.30	Registration
9.00	Welcome and Introduction, Mrs Donna Holdcroft, BMUS, Sharon Watty, Guy's and St Thomas' NHS Foundation Trust
9.05	Compassion and communication in ultrasound – why is this important?, Mrs Donna Holdcroft, BMUS
9.20	Effects of Adverse Events - Second Victim Syndrome, Ms Cat Lee, Royal Devon University Healthcare NHS Foundation Trust
9.35	Patient Experience and Delivering Compassion, Mrs Angie White, Brunel University, Mrs Judy Birch, Pelvic Pain Support Network
10.00	Delivering Unexpected News in Obstetrics, Mrs Roxanne Sicklen, Royal Free London NHS Foundation Trust
10.45	Refreshment Break
11.15	Health Inequalities, Mrs Claire Lindsay, NHS Education for Scotland
11.35	Supporting Transgender Communities, Mrs Roxanne Sicklen, Royal Free London NHS Foundation Trust
12.05	Adaptive Wellbeing, Prof Gill Harrison, Society and College of Radiographers
12.25	Lunch Break
<p>Workshop A: Building confidence, resilience and communication (reducing burnout), delivered by Performing Medicine</p> <p>Workshop B: Dealing with conflict in healthcare, delivered by Medical Mediation Foundation</p>	
13.30	Workshop Session 1 - Delegates will be split into two groups
15.00	Refreshment Break
15.30	Workshop Session 2 - Delegates will be split into two groups
17.00	Close and Feedback